



GLOBAL HEALTH



Borrowing a Ugandan Cell Phone

Ugandan cell phones operate on a removable sim card, and unless your US cell is unlocked, you will need a different phone while in Uganda. Cell phones are relatively inexpensive, however all new sims must go through a long, detailed registration process. To skip the registration process for each individual, the MGH Global Health has a stock of phones that visitors may borrow for their trip. These phones come pre-programmed with basic contacts, including TravelSafe, local MGH faculty and staff, and key transport and accommodation contacts. The phone packs also come with 1,000 Shillings in airtime, which can be loaded when you arrive - this allows you to have access to a phone upon landing in case there are issues with transport, safety, or accommodation. Please note this is not sufficient for making international calls. More airtime can be purchased at the airport or at a variety of shops and kiosks in Mbarara.

Your phone pack includes:

- 1 cell phone and sim with basic pre-programmed contacts, including TravelSafe
- 1 phone charger
- TravelSafe contact card (good for all MGH international travel)
- 1000 Schillings in airtime and an information card on how to load it on your phone

Phone deposit is \$30 (refundable)

- Cash or check accepted
- Make checks out to: Mass General Hospital

This covers the cost of replacing the phone, sim and/or charger if they are lost, broken, or not returned

To borrow a phone:

1. Contact MbararaGuesthouse@partners.org as soon as you know the tentative dates of travel
2. If phones are available, we will set up a time prior to departure to pick up your phone pack and drop off your deposit
3. Prior to departing for Uganda, arrangements will be made for returning your phone to MGH Global Health offices at 125 Nashua Street, Boston MA 02114
 - **All phones (with charger) must be returned within 1 week of return to Boston**
 - Any person not returning the phone within 1 week will not receive their deposit
 - Phone packs can also be returned by MGH inter-office mail - send to MGH Global Health 125 Nashua St; please send an email to confirm it has been mailed and make arrangements for getting your deposit back

Please note: During high volume times, it may be necessary to have quicker turnover of phones.